BankMobile Opt-Out Option

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If you choose to opt-out of BankMobile, you will receive your refund via paper check, directly from CSU-Global. Please be aware the time to process this refund may be longer. CSU-Global will process refund checks on Friday Afternoons. As with all financial aid refunds, CSU-Global has up to 14 days to send your refund to BankMobile or via paper check if you opt-out.

If you wish to opt-out of BankMobile, you will need to request the Third Party Opt-Out Request form from your Financial Aid Advisor, who will upload this document into your student portal.

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