

When will I receive my refund?

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Refunds are processed by CSU Global and released to BankMobile within 14 days of the financial aid disbursement to your CSU Global account. While CSU Global strives to have these processed as quickly as possible, we can never guarantee a processing time sooner than 14 days.

Undergraduate degree-seeking students must be enrolled in (6) credit hours in a trimester to receive a financial aid disbursement. If you are an undergraduate student taking 1-3 credit hours per term, you will not receive a disbursement (or refund/stipend) until the second term of the trimester. If you enroll in two 3-credit hour courses per term you will receive a loan disbursement each term.

Graduate students must be enrolled in (3) credit hours in a trimester to receive a financial aid disbursement.

You must be actively participating in weeks 1 and 2 of your current class before any financial aid can be disbursed to your CSU Global account.
