

BankMobile Personal Code

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If you do not have your green packet for any reason, you can request a personal code directly from BankMobile ([follow this link](#) and click on the "need a code" button) or you can request your advisor send you a new personal code. You will use that code to authenticate your account.

To request a code from your financial aid advisor, please call 855-212-6700, so that we can verify your identity and keep your account safe. We also recommend that you are near a computer as the personal code expires in a short period of time.

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