

BankMobile Personal Code

Last Modified on 02/20/2026 10:49 am MST

If you do not have your green packet for any reason, you can request a personal code directly from BankMobile ([follow this link](#) and click on the "need a code" button) or you can request your advisor send you a new personal code. You will use that code to authenticate your account.

To request a code from your financial aid advisor, please call 855-212-6700, so that we can verify your identity and keep your account safe. We also recommend that you are near a computer as the personal code expires in a short period of time.

Related Articles

[Setting up a BankMobile Vibe account](#)

[When will I receive my refund?](#)
