

# Tutoring Services

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## Tutoring Services

One of the many tools that CSU Global provides to you as a student is free tutoring services. These tutoring services are offered through Pear Deck and may cover major, specialization, or general education-related topics.

You can find the tutoring services on your student portal by clicking "Online Tutoring" in the main menu to the left. You can also access through Canvas, under the link "Tutoring," located in the main menu to the left.

To work directly with a tutor, you can choose from the various academic disciplines within the Tutoring Center, and from there drill down into more subject-specific areas. For example, a learner who is interested in tutoring regarding programming languages or software development might select the Computer Science discipline, and find subjects such as Python, C++, or Java Programming.

Once you have identified the desired subject you need assistance with, you are matched with a tutor in that area. If there are multiple tutors available you can review their profile before starting a tutoring lesson.

You have the added advantage of reviewing past tutoring sessions as well, in case you need a quick refresher on information covered by one of the tutors. You can access past lessons by clicking on your name in the top right corner of the screen.

Should you have any questions related to course content or assignments we encourage you to reach out to your instructor for clarification and utilize the free tutoring services when you need a little extra help with course topics and concepts.

\*\* Our Instructors do not provide private tutoring outside of their assigned classes or other services with CSU Global. If you receive messages from an instructor's private email address, please do not respond to those messages and forward those messages to your Student Success Counselor. There is a very high likelihood that those emails are not from your instructor and are a scam.

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