

Student Advising Promise and Mission Statement

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CSU Global Student Advising Promise and Mission Statement

CSU Global's Student Success Counselors provides a single point of communication for students on a variety of areas across the University. Counselors are trained to help students through every step of their journey. Our mission is to provide students with customized student support services that help them achieve success in the classroom and beyond.

Our Promise

As a collaborative partner in your education, your Student Success Counselor will:

- Be a champion for you at CSU Global by celebrating successes, having honest dialog about challenges, and advocating for you across the University.
 - Work to anticipate roadblocks on your educational path and present guidance, options, and assistance to help you avoid or navigate them
 - Provide you timely, accurate information - if we don't know the answer, we will find it for you
 - Respond to all emails and calls within one business day
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