

BioSig-ID

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As part of our initiative to improve student success and academic integrity, all on-line students are required to verify their student identity. Federal regulations require that all institutions verify that the student who registers in an on-line learning course is the same student who participates in and completes the course.

As an on-line student, you will be asked to create a biometric password using a tool called Biometric Signature ID (BioSig-ID™). This password cannot be replicated by someone else.

You will be asked at various points throughout the course to validate your identity.

Please Note: All BioSig-ID™ activity takes place in the Canvas course(s).

BioSig-ID™ Enrollment Process:

1. Watch the process explained visually in the following video
Your browser does not support the video tag.
Optionally view the [BioSig-ID™ enrollment video](#) in a new tab.
2. Continue the BioSig-ID™ Enrollment via the Next button. It will provide you with specific directions.
3. Complete the Student Authentication. This step will take several minutes and will include:
 - a. Create/Draw 1st password (4 characters) using one of the following: mouse, stylus, touchpad or touchscreen
 - b. Create 2nd password using Click-ID™ verification system
 - c. Draw 1st password a final time

In some instances you may find that you are stuck in a loop with verifying your identity. If this happens it is best to clear your cache from your web browser and try again.

To clear your cache:

Google Chrome:

Open **Chrome**. In the top right corner of the browser you will see three dots, which indicates a settings menu. Scroll down to the bottom of the page and click on "Advanced." Click on the section "**Clear** browsing data."

Internet Explorer:

1. Select Tools (via the Gear Icon) > Safety > **Delete** browsing history.... ..
2. Make sure to uncheck Preserve Favorites website data and check both Temporary **Internet** Files and Cookies then click **Delete**.

Safari:

1. Click on the **Safari** drop-down menu and select Preferences.
2. Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences

window.

3. Select the Develop drop-down menu. Click **Empty Cache**.
4. Note: You may want to also **clear** your browser history.

Questions/Problems? Use the [BioSig-ID™ Help Site](#)
